

#### **EDUCATION**

MASTER OF ARTS: Communication, Culture, & Technology

Georgetown University Washington D.C. Graduated May 2016

BACHELOR OF ARTS: Communication (PR and Creative Writing)

Flagler College St Augustine, Florida Graduated Dec 2013

Diploma in Law & Management

Temasek Polytechnic Singapore Graduated Apr 2010

#### **TECHNICAL**

- Adobe Suite apps
- Cision
- Drupal
- Canva
- Lawnet
- LexisNexis
- Mailchimp

#### COMPETENCIES

- Content creation
- · Campaign management
- Editorial planning
- Paid & organic social media campaigns
- Metrics Reporting
- Media Auditing
- Press List Creation

# LOISGOH

Solving problems one word at a time

#### WORK EXPERIENCE

#### **50HERTZ TINGLY FOODS**

Co-Founder, Chief Ideas Officer | Apr '20- present

- Created visual identity and led all editorial, marketing, and communications strategies.
- 50Hertz successfully pitched and appeared in The New York Times, Buzzfeed, Food 52, and Chris Kimball's Milk Street.
- Out of 1800 applicants, selected as 1 of the 30 companies to participate in Target's Forward Founders program.
- Currently showcased at the U.S. Botanic Garden exhibition "Spices that changed the world"

### **WORLD BANK GROUP**

Communications and Graphic Design - EAP Urban | Sept '22- Current

- Edited and advised on a variety of blog posts
- Prepared powerpoint presentations for high level meetings
- Designed and formatted World Bank reports
- Prepared communications grid and graphic design for Vietname SKER Executive Summary

# Communications Analyst - Sustainable Development, Africa | June '19- Sept '21

- Oversaw editorial strategy and publishing for Sustainable Development (SD) Africa Regional Directors website, social media, newsletters
- Developed content plans that aligned with the SD Africa topic areas including social inclusion, agriculture, climate resilience, and urban development
- Managed and published bi-weekly newsletters for SD Africa and SD Latin America & Caribbean
- Co-led the disability inclusion initiative to revise The World Bank's digital and social media accessibility best practices
- Advised Liberian government on their political awareness campaign and messaging surrounding the new Land Rights Act
- Led the World Bank's twitter chats with UNEP Africa and GEF for Global Wildlife Day and Global Waste Pickers Day resulting in approx. 5.2 million reach with 15.4 million impressions generated per campaign
- Led a 24-hour Twitter challenge collaboration with UNESCO resulting in a reach of 5.6 million and 9 million impressions

#### Online Producer - Social, Urban, Rural, & Resilience GP | July '16- June '19

- Managed the World Bank's Sustainable Cities blog platform for three years, growing blog readership from 7.1k quarterly visitors in FY16 to over 120k visitors in FY19
- Increased external readership for the Bank's sustainable communities newsletter from 13 to 8.7k by using newsletter metrics to inform my approach for outreach campaigns
- Grew the World Bank Cities Twitter account followers from 18.6k in, 2016 to 45.9k in 2018
- NASA invited me to be a social media journalist covering their inSight Mission to Mars
- Produced infographics, social media content for various high level communications campaigns in collaboration with UN-HABITAT, UNESCO, and United Nations Foundation

## SINGAPORE PRIME MINISTER'S OFFICE - STRATEGY GROUP

Senior Manager - National Climate Change Secretariat | Oct '21 - Feb '22

- Led social media strategy and planned the editorial calendar for ClimateChangeSG platforms
- Led the 2022 pre-Budget Carbon Tax creative campaign strategy
- Engaged media and managed all public queries to the National Climate Change Secretariat as a Quality Service Manager
- Facilitated COP26 media interviews with The Straits Times and Lianhe Zaobao and assisted with talking points
- Assisted in designing the climate change presentation to Cabinet Ministers